



BOCES Southern Westchester

THE BOARD OF COOPERATIVE EDUCATIONAL SERVICES

17 Berkley Drive, Rye Brook, New York 10573
(914) 937-3820 • fax (914) 937-8768
email: tdibuono@swboces.org

Thomas R. DiBuono
Director, Facilities & Operations

June 9, 2014

Mike Vandenburg
Renu Contracting and Restoration
1215 Sunrise Highway
Copiague, NY 11726

Dear Mike,

Last week we experienced a fire in one of our educational buildings on the Southern Westchester BOCES campus and after the fire was extinguished my first thought was who can I call to have the necessary repairs completed as quickly as possible in order to reopen the building to students and staff. I had some knowledge of your company Renu and quite honestly in my business you hope to never have a situation that requires the services of a restoration company but the recent fire changed all that.

The fire occurred on Thursday, June 5th at approximately 10:30 a.m. and after it was extinguished I had one of my supervisors contact Tim Peyke to explain the problem and in ninety minutes Lenny Costable arrived and helped me assess the situation. Dan Coffee came onto the scene shortly thereafter and they assisted me in working with the adjusters from NYSIR to the point where I was satisfied with the coverage.

What impressed me the most was the level of professionalism and knowledge exhibited by both Dan and Lenny as we discussed the work that was going to be done and the schedule through the weekend. I can't tell you how pleased I was when I arrived this morning to see that everything was completed as promised and the building was re-opened to the staff. Lenny also stayed in touch with me over the weekend as well to assure me that they were on schedule.

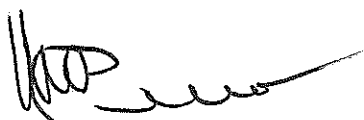
Mike Vandenburg

June 9, 2014

Page 2

I'll sum up by saying that I've been in this business a very long time and it takes a lot to impress me. I have nothing but praise for the assistance provided to me by both Lenny and Dan and the quality of the work is nothing short of outstanding. Thank you for all your assistance at a time when we needed it most.

Sincerely,

A handwritten signature in black ink, appearing to read 'T. DiBuono', with a long, sweeping horizontal stroke extending to the right.

Thomas R. DiBuono

Director Facilities and Operations

cc: Harold A. Coles, Psy.D

Stephen J. Tibbetts

David C. Pulley

Mike Schulman

Sandra A. Simpson

Jacqueline O'Donnell

Mary Ellen Betzler